



# We remain available to serve you

You can continue to seek financial advice from our financial consultants, manage your policies, submit claims, and pay your premiums without leaving your home.



## 1. Professional financial advice and service is just a call and click away

Our financial consultants are ready and equipped with digital tools to continue to provide you with financial advice and service while you're in the safety and comfort of your home.



## 2. Manage your AXA policies 24/7 with MyAXA

Login to MyAXA to view your policy details and coverage, submit claims and more. Visit [www.axa.com.sg/myaxa](http://www.axa.com.sg/myaxa) to login to the portal or to download the MyAXA app.



<sup>1</sup> with the exception of AXA Shield, AXA GlobalCare, AXA Prime Care, AXA Premier Care  
<sup>2</sup> not available for AXA Group Health Customers

## 3. Submit your claims conveniently

Visit [www.axa.com.sg/customer-care/file-a-claim](http://www.axa.com.sg/customer-care/file-a-claim) to file your claim online for faster processing.



If you have a health policy, you also have the option to make a claim via MyAXA.

## 4. Stay protected by paying for your premiums online

Choose from a range of online payment methods which are quick, easy and safe. Pay via PayNow, credit card, internet banking, AXS or e-GIRO.



Visit <https://www.axa.com.sg/covid-19-updates> for AXA's updates & initiatives on COVID-19.

### Contact Us

Get in touch with us via our Customer Care Hotline at 1800 880 4888 (within Singapore) / (65) 6880 4888 (International), between 9.00am to 5.30pm from Monday to Friday, or our Enquiry Form at [www.axa.com.sg/customer-care/contact-us](http://www.axa.com.sg/customer-care/contact-us).