

# BON VOYAGE!

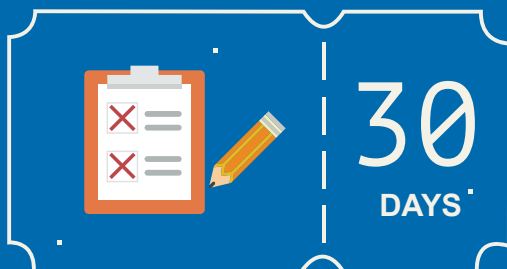
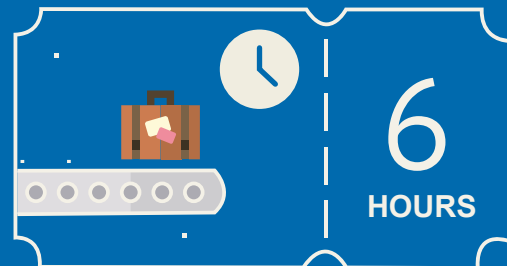


Here's a quick guide to your policy. If you need the full details, you can read your [policy wordings](#) here.

## KEEP THESE IMPORTANT CONDITIONS IN MIND.

### • Length of Delays

Claim for baggage and travel delay must be at least 6 hours and accompanied with a report from the transportation company.



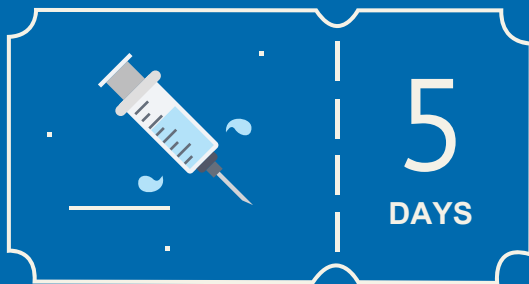
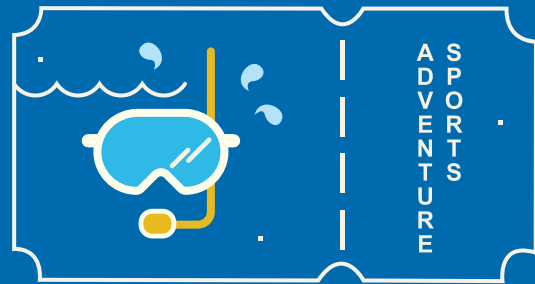
### • Notice of Claim

Submit claims within 30 Days upon your return.

### • Adventure Cover

Activities must be done on leisure basis with licensed operators. Keep to these limits for these activities:

- River rafting up to grade 3
- Hiking/trekking up to 3,500m
- Scuba diving up to depth of 30m



### • Post-Trip Medical Treatment

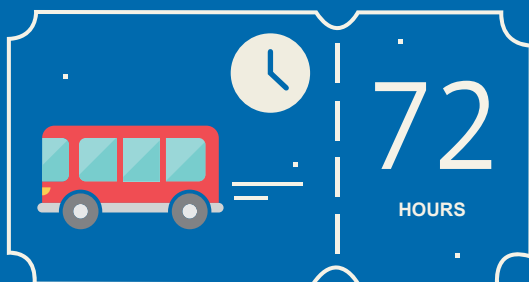
Seek treatment within 5 days upon your return to Singapore.

## AUTOMATIC EXTENSIONS

Your policy will provide free automatic extension in these events.

### • For Hospitalisations

Up to 30 days, if you are hospitalised overseas upon doctor's advise.



### • For Public Transport Delays

Up to 72 hours, if your return to Singapore is delayed by public transport.

# TIPS FOR SAFER & STRESS-FREE TRAVELS



When leaving your hotel room, keep all valuables in a locked safe or a locked luggage. When travelling, hand-carry your valuables instead of storing them in your checked-in baggage.

When renting a car, ensure that all drivers are insured and named in the rental contract.



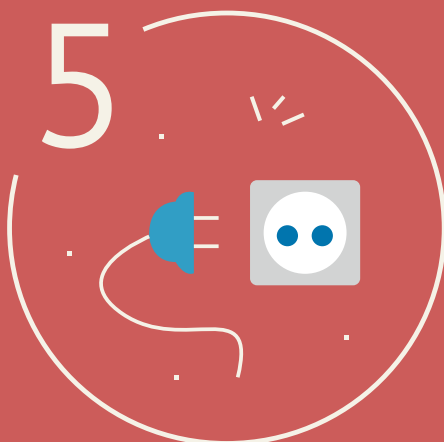
When riding a motorcycle, use a helmet and have a valid licence.



Notify and obtain a written report with the police, hotel or transport company where the lost or damage occurred within 24 hours. If you are victim of theft, getting a police report at the place of loss is a must.



If your home will be vacant, switch off your unused electrical appliance and mains for water and gas. Inform your newspaper vendor to stop delivery while you are away.



If you need help while overseas,  
call the AXA Assistance Singapore Hotline (AAS)



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For customer services, call us at

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Always have your NRIC/ FIN and policy number ready.



KEEP THESE **P-R-O-P-ERLY** AND HAVE PEACE OF MIND

**P**

Proof of travel.

**R**

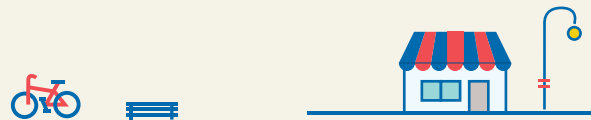
Receipts of purchases.

**O**

Original Medical  
Invoices or Receipts.

**P**

Police report, including loss or  
damage reports made at the place  
of loss within 24 hours.



JUST A **TAP** AWAY

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through your mobile phone.

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This brochure is not a contract of insurance. The specific details applicable  
to the insurance are set out in the Policy, which is the operative document.

