

Factsheet for AXA@POST

1. What is AXA@POST?

AXA@POST is a new retail channel born from an exclusive postassurance partnership between AXA and SingPost to offer AXA insurance solutions at SingPost branches. With SingPost's extensive network, AXA hopes to bring its holistic suite of insurance products even closer to its customers.

AXA@POST customers will be able to purchase new insurance policies, and service their existing insurance policies, with even greater ease and convenience at 34 selected post offices.

2. What are the services offered at AXA@POST?

With AXA@POST, individuals can look forward to a convenient and hassle-free experience if they wish to enquire about, or purchase, AXA's insurance solutions. Each branch is staffed with a financial consultant from AXA, who will be able to assist them in finding the best protection solutions for their needs.

Since January 2015, AXA@POST has been offering a full suite of life insurance solutions, including for the first time in SingPost, access to a shariah-compliant fund through AXA's investment-linked plans INSPIRE™ and Pulsar. From April this year, AXA will expand this range of insurance products to include general insurance products, such as car, home, and travel insurance plans. It is also targeting to offer insurance solutions for businesses by end 2015.

Going beyond enquiries and purchases, customers will also be able to approach AXA's financial consultants for after-sales services such as simple update of particulars and reviews of their policies.

3. Where is AXA@POST located?

AXA@POST is conveniently located at 34 SingPost branches around the island. (Please refer to Annex A for the locations of the branches.)

As part of AXA's commitment to provide greater accessibility and convenience to its customers, there will be an additional 10 AXA@Post branches to 44, by end 2015.

4. What is the business model at AXA@POST?

All financial consultants based in AXA@POST are certified AXA financial consultants assigned there to help SingPost customers with their financial planning.

5. Where else can customers access AXA@POST?

In addition to the convenience of enquiring or purchasing life and general insurance at selected branches, AXA@POST customers can access SingPost's digital assets, singpost.com, mysam.sg and omigo.com.sg to purchase general insurance.

6. Insurance solutions have been offered at SingPost branches before this year. What is so special about AXA@POST?

In the past, insurance solutions at SingPost were provided by multiple insurance companies. With AXA@POST, the customer only needs to deal with a single insurance company for all his insurance needs.

At AXA, we truly believe in needs based solutions and are committed to providing a complete suite of relevant products to customers. For example, the jet-setting crowd may be interested in GlobalCare, a comprehensive international health insurance plan. For customers interested in shariah-compliant funds, AXA is offering access to one through its investment-linked plans INSPIRE™ and Pulsar. (Please refer to Annex B for the complete list of solutions currently available through AXA@POST.)

7. Will there be special promotions/ discounts on the insurance solutions if customers purchase policies at AXA@POST?

From now until 30 June 2015, customers will be able to enjoy 20% off insurance plans for the travel needs, personal accident, and home (SmartTraveller, SmartCover, and SmartHome respectively). They can also enjoy 15% off their premiums for car insurance SmartDrive.

8. If a policy is purchased at a particular AXA@POST office, can it be serviced at other locations?

Customers who purchase an insurance policy at one AXA@POST branch will be able to approach AXA financial consultants at other branches for after-sales services. This is part of the convenient and hassle-free experience that AXA hopes to bring to its customers.

9. Is the servicing of policy only for insurance policies bought specifically from AXA@POST?

AXA@POST customers will be able to get their insurance policies serviced at any AXA@POST branch. Customers being serviced by existing AXA financial consultants are encouraged to seek assistance on enquiries specific to their existing policies from their financial consultants for a more personal experience.

Annex A

No.	Name of Post Office
<u>Central</u>	
1.	Alexandra
2.	Ghim Moh
3.	Harbourfront
4.	Bukit Merah Central
5.	Marine Parade
6.	Potong Pasir CC
7.	Singapore Post Centre
8.	Tanglin
9.	Toa Payoh
10.	Towner
<u>CBD</u>	
11.	Bras Basah
12.	Chinatown
13.	Orchard Ion

14.	Robinson
15.	Suntec City
16.	Tanjong Pagar
<u>West</u>	
17.	Bukit Batok Central
18.	Bukit Panjang
19.	Choa Chu Kang Central
20.	Clementi Mall
21.	IMM
22.	Jurong Point
23.	Jurong West
<u>North</u>	
24.	Sembawang
25.	Woodlands Central
26.	Yishun Central
<u>North-East</u>	
27.	Ang Mo Kio Central

28.	Hougang Central
29.	Punggol
30.	Sengkang Central
31.	Serangoon Central
<u>East</u>	
32.	Bedok Central
33.	Pasir Ris
34.	Tampines Central

Annex B

<u>Life insurance solutions available at AXA@POST</u>	
1	Term Protector
2	Living Enhancer
3	Early Stage CritiCare
4	INSPIRE™ - FlexiProtector
5	NSPIRE™ - FlexiSaver
6	INSPIRE™ – Single Premium
7	Pulsar
8	GlobalCare Health Plan
9	Life Exentials
10	Retire Happy
11	SavvySaver
12	Max Saver
13	MumCare

General insurance solutions available at AXA@POST

1	SmartDrive
2	SmartTraveller
3	SmartCover
4	SmartHome